



**JET EDUCATION SERVICES**  
THINK EDUCATION. THINK JET.

# **Blow the whistle -not your cover**

**Report any incidents of  
fraud, theft, corruption or  
misconduct to the JET Fraud  
Hotline on  
0800 204 474**



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## Communiqué for the JET Fraud Hotline

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One of the most wide-spread tools used by corporations in an attempt to facilitate whistle-blowing are confidential Ethics Hotlines. A number of fraud surveys conducted in various countries over the years have indicated the value of anonymous reporting mechanisms as a means for detecting unethical behaviour in the workplace.

As a leading employer JET with a strong focus on employee's wellbeing, JET already provides its employees with a number of confidential options to report any form of unethical practice, including sexual harassment and racial discrimination. In order to follow best international practice, we will also be adding an anonymous and secure fraud hotline in collaboration with KPMG from February 2024.

The KPMG FairCall call centre is located at an undisclosed location and reports can be made anonymously in any of the 11 official South African languages. French, Japanese, Mandarin and Cantonese are supported 24/7/365. Dutch, German and Portuguese are supported during core business hours (CAT).

### To contact KPMG FairCall, please follow the steps as set out below

Dial **0800 204 474** (toll-free from any Telkom landline within the borders of South Africa), to report any unethical conduct in JET.

1. The call centre is available on a 24-hour basis. Employees who are concerned about being overheard using telephones in the office may call from a quiet room, their cellphones, or homes.
2. You may remain anonymous. Provide full detail in respect of the fraudulent, corrupt or unethical practice to the call operator. Such details may include:
  - Who is involved or doing what?
  - What has happened?
  - How is it done and how often is it done?
  - Where is it done – exact location or place?
  - When was the incident observed, dates and times
  - Value involved – estimated monetary value?
3. You will be given a reference number. Keep this confidential as you will need this number if you make a follow up call (call at a later date to add additional information to the original report) or to request feedback on the original call.



## Alternative reporting avenues

1. Hotline reports may be faxed to the following number: 0800 200 796 within the borders of SA. Should you wish to use this method, please include as much detail as possible including that the report is in respect of JET. It is also important to contact the call centre for a reference number which must be included in the faxed report.
2. Hotline reports may be posted using the following address:

KPMG Hotpost  
PO Box 14671  
Sinoville  
Pretoria  
SOUTH AFRICA  
0129

*Please contact the call centre for a reference number which must appear on the report.*

3. Hotline reports may be e-mailed to [hotline@kpmg.co.za](mailto:hotline@kpmg.co.za)

*Please contact the call centre for a reference number which must appear on the report.*

4. Hotline reports may be submitted via the web by accessing the following URL or QR Code:  
[www.thornhill.co.za/kpmgfaircallreport](http://www.thornhill.co.za/kpmgfaircallreport)



*Please contact the call centre for a reference number which must appear on the report*

